



ARRANGING TRANSPORT FOR YOUR DISCHARGED PATIENT

A quick reference for Long Island discharge planners and social workers

PATIENT HAS MEDICAID

The ride is \$0. Call MAS (Medical Answering Services):

1-844-666-6270

Hospital discharges qualify for urgent same-day scheduling; the standard 72-hour notice does not apply to discharges.

Ask MAS to assign DachiPlus as the transportation provider by name.

PRIVATE PAY / NO MEDICAID

Call or text DachiPlus dispatch directly:

(516) 754-7777

Fares come from a published rate card and are quoted before booking. Most one-way Long Island trips run \$35 to \$75.

Instant estimate: dachiplus.com/cost/estimator

HAVE THIS READY WHEN YOU CALL

- Patient name and, for Medicaid trips, the CIN (client identification number)
- Pickup point: facility name, building, unit and room number, discharge time
- Destination address (home, rehab, or SNF) and any stairs or access notes
- Mobility needs: ambulatory, walker, or wheelchair (transfers to a seat), oxygen
- Whether a family member or aide is riding along (welcome at no charge)

WHAT YOUR PATIENT CAN EXPECT

Confirmed return legs

Round trips are booked as two confirmed legs; the return pickup is scheduled before the outbound ride happens. Nobody waits stranded at a clinic.

Dispatch that answers

Call or text (516) 754-7777, Monday through Saturday, 6 AM to 8 PM. The same line works before, during, and after the trip.

Door-through-door service

Drivers assist from the unit to the vehicle and to the door at the destination, serving all of Nassau and Suffolk County.

Upfront pricing

Private-pay fares are quoted before booking from a published rate card. Medicaid trips through MAS cost the patient nothing.